



Happy Homeowner

HOME SERVICE PLAN

Look what you get

Heating

Cooling

& Plumbing

- **Priority Service:** When you become a Brothers HSP member, you earn priority status when you need repairs. Your job will be scheduled ahead of other non-members.
- **High – Performance Services:** You can reduce breakdowns by as much as 95% and may lower your utility bills by up to 30% by receiving the high-performance service that's included in the Brothers Home Service Plan.
- **Up to 20% Discounts:** You will receive up to a 20% discount off repairs in our price book and for our heating and cooling services for as long as our Service Plan relationship is in effect.
- **Reduced Dispatch • Diagnostic Fees:** Never pay full even on nights and weekends **for both HVAC & Plumbing service appointments.**
- **100% Guarantee:** We promise your complete satisfaction – GUARANTEED! We'll make it right or you don't pay! Pursuant to the terms of our Exceptional Service Guarantee. See brother.com for details.
- **Relax, We'll Call You!** We'll contact you to schedule your service(s), so you don't have to worry about forgetting it.
- **Trusted Professionals:** Our technicians are licensed and insured so you know you're getting exceptional service from professionals committed to your comfort and satisfaction. We require background checks and drug tests on all employees.
- **Easy Bank Draft:** We will draft the monthly fee directly from your bank. You never have to worry with mailing it.

Heating Service Includes:

- Clean & Adjust Burners
- Evaluate Flue Venting System
- Check Gas Pressure
- Check Ignition System Operation
- Clean or Replace Customer Supplied Filter(s)
- Check All Electrical Controls
- Secure & Check All Electrical Connections
- Lubricate Fan Motor (if applicable)
- Test home to ensure it is free of carbon monoxide
- Home Service Plan members receive 5% off equipment installations after 6 months membership

Air Conditioning Service Includes:

- Clean Air Conditioning Coils
- Clean or Replace Customer Supplied Filter(s)
- Check Refrigerant Levels
- Check Phase Shifters
- Check All Electrical Controls
- Check Thermostat Calibration
- Secure & Check All Electrical Connections
- Lubricate Fan Motor (if applicable)
- Check All Motor Operations
- Measure Air Flow & Temperature

Plumbing Service Includes:

- **Annual Safety Inspection of Your Plumbing System & Water Heater.**
- **Water Heater Rebates for Each Year of Membership:** We will give you \$25 off current list price on any Tank water heater and \$50 off a Tankless water heater for each consecutive year you remain a Brothers Home Service Plan Member.
- **Emergency VIP SERVICE:** Happy Homeowner HSP Plumbing members enjoy VIP Service.

Rest Easy Spring • Summer • Fall • Winter

Easy and convenient to sign up for VIP Service

\$18.99/month draft* for One System**
each additional system \$5/month

*Membership may be cancelled at anytime with a 30-day written notice. One month's advance payment required.

**A system consists of one thermostat, one air conditioner, and one furnace. Commercial system/ added accessories may incur additional charges.

